

Date: Tuesday, 14th March 2023
Our Ref: MB/CM FOI 5602

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Re: Freedom of Information Request FOI 5602

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 20th February 2023.

Your request was as follows:

1, What system(s) do you use to log & process Subject Access Requests (SARs) and Freedom of Information Requests (FOIs)?

The Walton Centre NHS Foundation Trust (WCFT) use our In-house developed system.

2, What case management software(s) do you use?

The WCFT use our own in-house developed EPR system called EP2, utilising Silverlink PAS for patient data.

3, How much was spent on the purchasing of the system/software used in questions 1 & 2?

1. In-house developed system had no purchase cost.

2. Silverlink PAS is circa 250,000 per year, In-house EPR had no purchase cost.

4, How many SARs have been made to the Trust within the last 6 months?

642 requests since 22/08/22.

5, How many SARs have gone over the deadline (including 30, 60 & 90 day cases) within the last 6 months?

Nil.

6, How many FOIs have been made to the Trust within the last 6 months?

286 requests since 22/08/22.

7, How many staff do you have that log & process SARs/FOIs?

SAR 1.8 WTE

FOI 1 WTE

8, What software do you use for redactions (please include the software version) for SARs?

[The WCFT use Kofax PDF.](#)

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 5602 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information